

Alex Morgan

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SUMMARY

Operations analyst with six years of experience improving reporting and fulfillment workflows.

EXPERIENCE

Senior Operations Analyst | Northstar Logistics | January 2022 - Present

Operations Analyst | Cedar Health | June 2019 - December 2021

- Built weekly capacity reports used by operations leaders.
- Standardized handoff checklists across four regional teams.
- Maintained service dashboards and investigated reporting errors.
- Documented recurring support issues for engineering review.

EDUCATION

Bachelor of Science in Business Analytics | Western Plains University | 2019

SKILLS

SQL | Tableau | Excel | Process mapping | Stakeholder reporting