

Alex Morgan

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SUMMARY

Operations analyst with six years of experience improving reporting and fulfillment workflows.

EXPERIENCE

Role and employer	Dates	Selected work
Senior Operations Analyst Northstar Logistics	January 2022 - Present	Built weekly capacity reports used by operations leaders. Standardized handoff checklists across four regional teams.
Operations Analyst Cedar Health	June 2019 - December 2021	Maintained service dashboards and investigated reporting errors. Documented recurring support issues for engineering review.

EDUCATION

Bachelor of Science in Business Analytics | Western Plains University | 2019

SKILLS

SQL | Tableau | Excel | Process mapping | Stakeholder reporting